

Building a healthy legacy together



Presentation by Shelley Lipon,
Executive Regional Director, Canada Health Infoway
to ICTAM
October 28, 2009

Expectations

What Canadians expect from their health care system



Strengthening health care

The key elements of the transformation include:

- Patient centred care
- Collaborative teams
- Redesigned business processes to improve access
- Evidence based care
- Relevant data capture and analysis
- Timely feedback and education

Using EHR & EMR systems as a catalyst and enabler



The benefits and value of electronic health information technologies

- Reduced wait-times for diagnostic imaging services
- Improved availability of community based health services
- Reduced patient travel time and cost to access services
- Increased patient participation in home care

ACCESS

- Improved interpretation of diagnostic and laboratory results
- Decreased adverse drug events
- Decreased prescription errors
- Increased speed and accuracy in detecting infectious disease outbreaks

QUALITY

- Increased access to integrated patient information
- Reduced duplicate tests and prescriptions
- Reduced physician prescription call-backs
- Reduced patient and provider travel costs

PRODUCTIVITY

Capital cost: \$10 billion to \$12 billion
Benefits: \$6 billion to \$7 billion *annually*

Canada Health Infoway

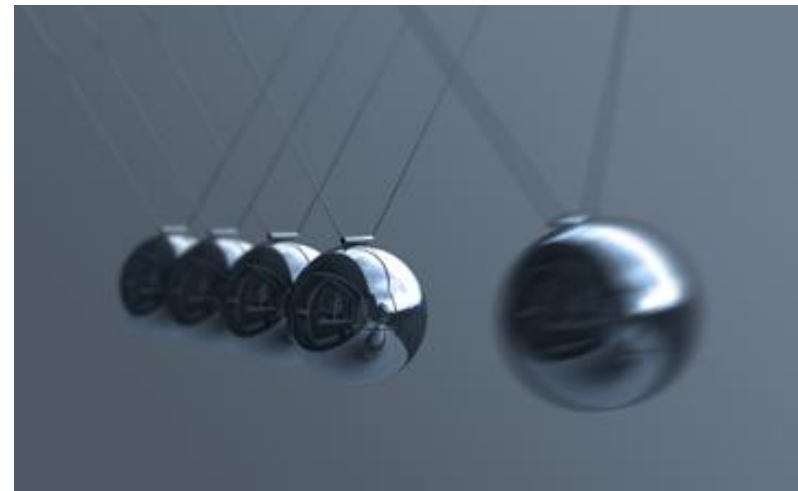
- Created in 2001
- \$1.6 billion in federal funding
 - An additional \$500 million allocated in 2009 Federal Budget
- Independent, not-for-profit corporation
- Accountable to 14 federal/provincial/territorial governments

Mission:

Fostering and accelerating the development and adoption of electronic health information systems with compatible standards and communications technologies on a pan-Canadian basis with tangible benefits to Canadians. *Infoway* will build on existing initiatives and pursue collaborative relationships in pursuit of its mission.

Infoway approach

- Collaborate with health ministries and other partners
- Co-invest with public sector partners (75:25 formula)
- Leveraged investment
- Engage clinicians
- Form strategic alliances with the private sector
- Manage risk and ensure quality solutions
- Measure benefits and adjust
- Privacy safeguards
- Strategic investor



Points of care

Homecare

Emergency

Community Care Centre



Special Clinic



Hospital Emergency



Diagnostic




Pharmacy

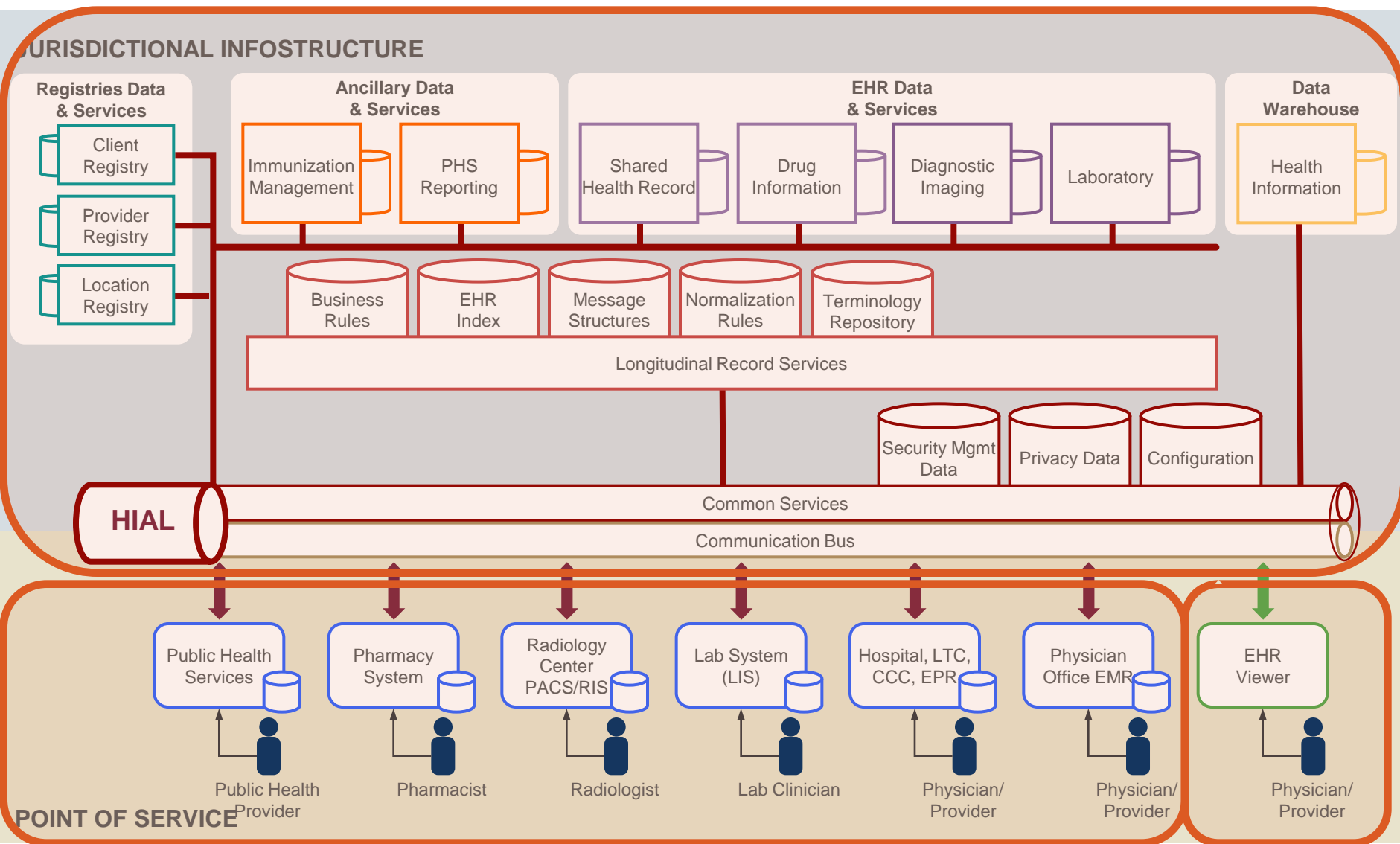


Laboratory



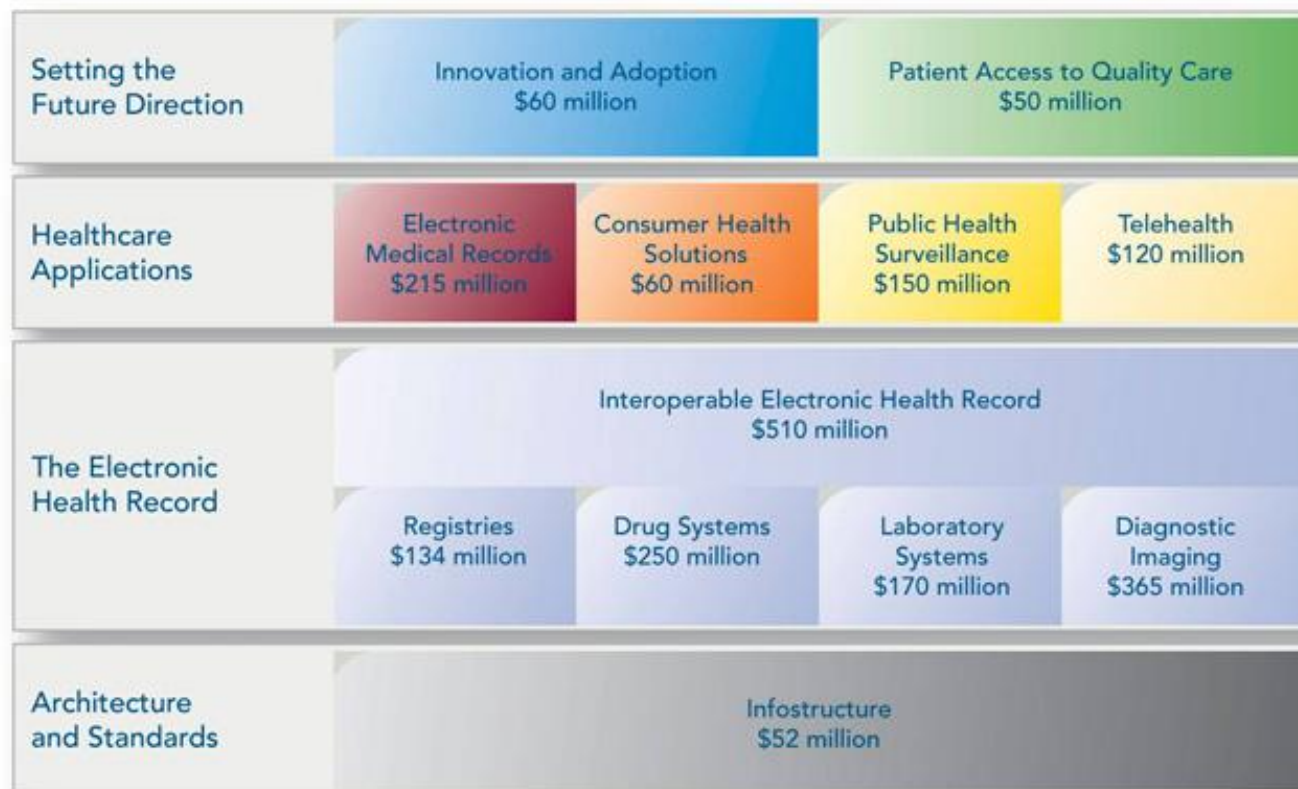
<ul style="list-style-type: none"> • Help • Logout 	Patient Details  <p>GME0000 Smith, Caroline</p> <p>Sex: Female DOB: 1940/01/01 Next of kin: John Smith</p> <p>Phone: 365-565-9090 Address: 19 Provincial Rd. Edmonton AB T6M 1R7</p>		GP Details <p>Name: Jones, Evans Phone: 333-465-5545 Address: 11 Terrence Ave., Edmonton, AB T4Y 8U9</p>																																																													
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EHR architecture



Investment model

Upon ratification of the Federal Funding Agreement, *Infoway's* commitment will total more than \$2.1 billion in 12 targeted investment programs.



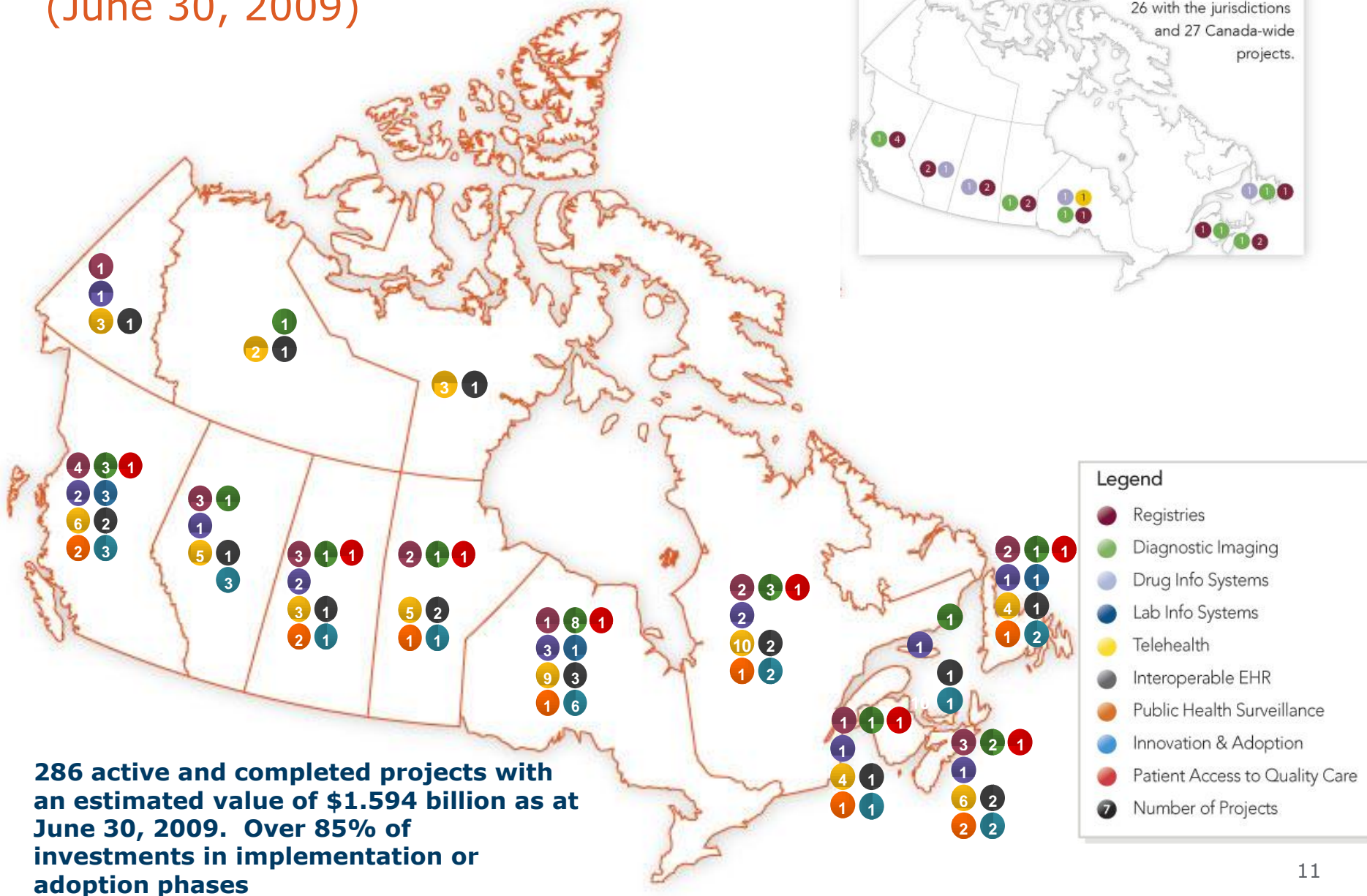
Signposts of success

- Availability and quality of care
- Patient safety
- Patient empowerment
- Continuity of clinical care

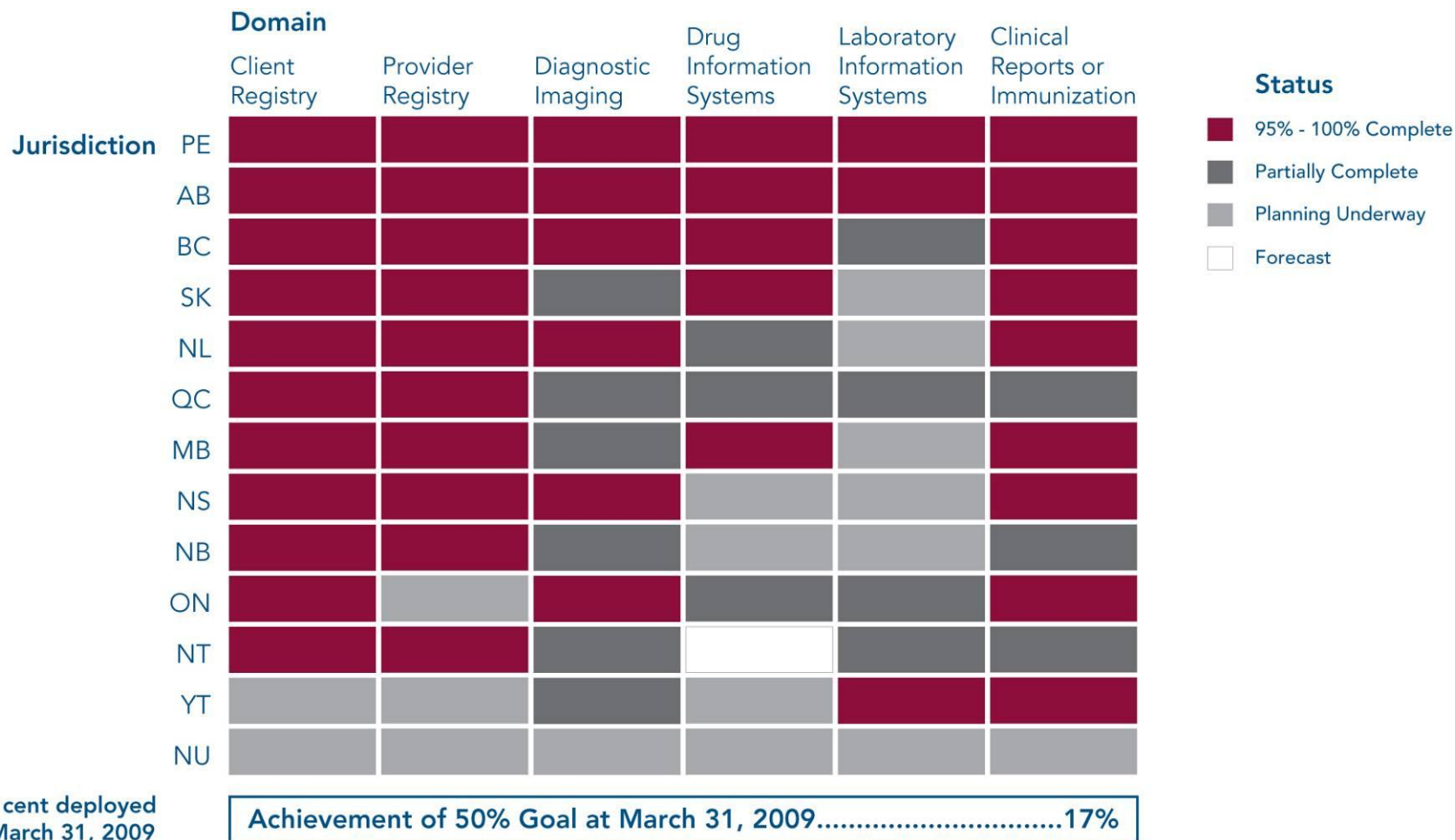


Progress across Canada

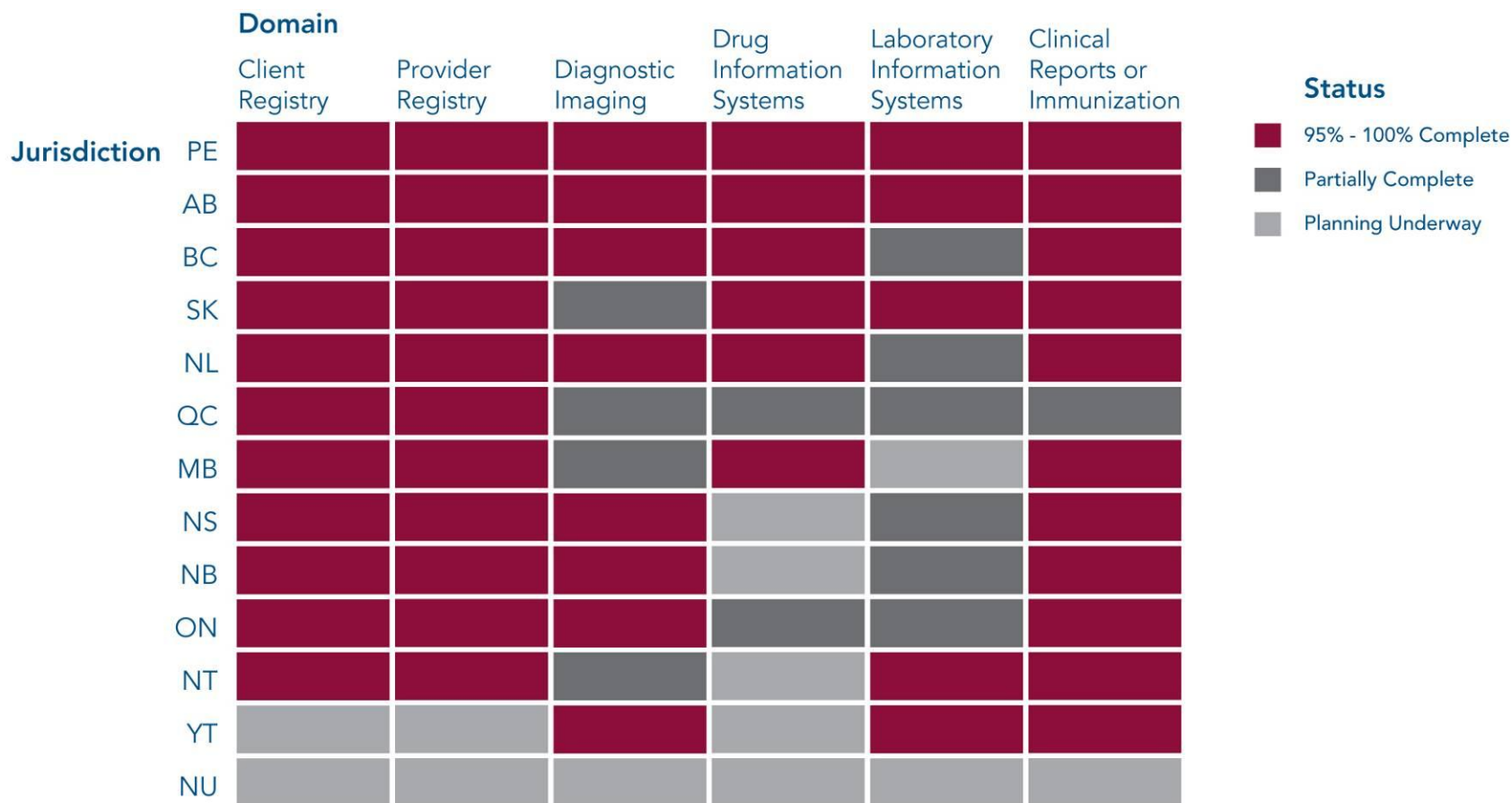
(June 30, 2009)



Progress across Canada



Forecasted progress to March 31, 2010



Per cent deployed
at March 31, 2010

Achievement of 50% Goal at March 31, 2010.....38%

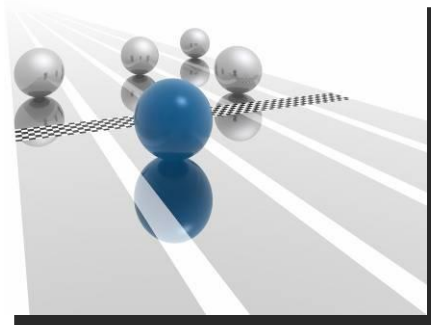
Health information and technology priorities

Vision 2015

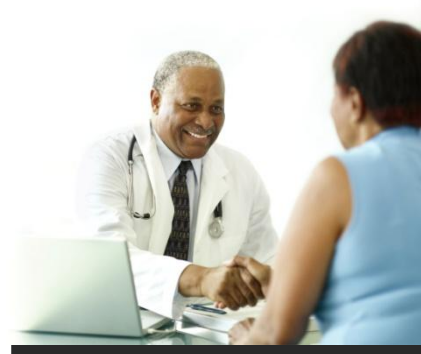


Budget 2009

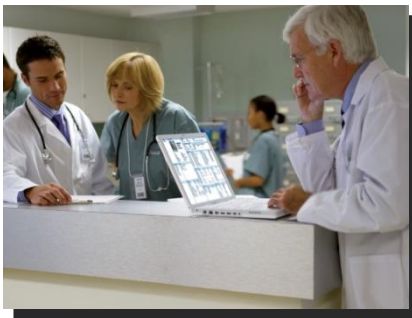
Recapitalization of \$500 million to:



50% goal



EMRs



Clinical systems
integration



Jobs

Infloway's e-health certification service

Certification services

- *Infoway* launched its Consumer Health Platform Certification Service in February 2009
- Ensures investments made in consumer health technology solutions are complementary to existing investments in EHR infostructure
- Additional areas of focus in near term:
 - Consumer health solution applications
 - Electronic medical record systems
 - Hospital information systems

Associated benefits

- For health care organizations:
 - Certified (trusted, interoperable) software solutions
- For e-health software vendors:
 - Innovative product differentiation
 - Certified “once” in Canada
 - Valuable *Infoway* recognition

Focus of certification services

Criteria consist of two classes:

Solution – refers to aspects of privacy, security and interoperability that need to be assessed, as well as functionality (limited)

Management – refers to how organization manages risk, data, system security, as well as third party solutions and services

Why now?

- Secure sharing of health information among providers and patients is key enabler of health care renewal in Canada
- Information sharing for providers will happen primarily via EHR and EMR technologies
- Within two years virtually every jurisdiction will have data repositories connected to HIALs and capable of sharing EHR data via messages to point-of-service systems
 - Portfolio of pan-Canadian standards needed to enable interoperability between point-of-service systems and EHR infostructure exists today

Challenges to overcome

- E-health brand tarnished
- Project slippage
- Slower than expected clinician uptake
- Adequate funding not available
- Failure to deliver viable, interoperable EHR solutions
- Privacy and security breaches
- Insufficient skilled human resources
- Failure to demonstrate expected benefits
- Need to build social capital



The promise

- Increased patient participation in care
- Well-managed chronic illness
- Improved access to care in remote and rural communities
- Fewer adverse drug events
- Better prescribing practices
- Reduction in duplicate or unnecessary tests
- Reduced wait times
- Saving lives





Canada Inforoute
Health Santé
Infoway du Canada

Thank you