



Heidi Francis

*Associate Deputy Minister, Ontario Shared Services
Ministry of Government and Consumer Services*

As Associate Deputy Minister for Ontario Shared Services (OSS), Heidi is responsible for delivering government's internal, core businesses including payroll, procurement, human resources and financial services. OSS supports and enables the Government's goal of delivering simpler, faster, better services to the citizens of Ontario, including supporting key initiatives such as the centralization of the province's public sector procurement.

She has over 20 years of experience in the Ontario Public Service in legal, policy, and operational areas with the Ministry of the Attorney General, the Ministry of Transportation and most recently with the Ministry of Government and Consumer Services. She has also spent time within a government agency as well as in the private sector.

Heidi received both her Law degree and her master's degree in Corporate Law from Osgoode Hall Law School. She is a trained mediator and a sessional instructor in the Business Department at Ryerson University.